



CUSTOMER NAME: ELIOT BERNSTEIN DATE: 3/23/05  
 ADDRESS: 10158 STONEHENGE CIR APT 801 BOYNTON BEACH 33437  
 PHONE: (561) 364-4240  
 BILL ACCOUNT NUMBER: 2171739416 METER NUMBER: 5C 10348 DISTRICT: 41  
 FPL REPRESENTATIVE NAME: Doug Klein FPL CONTACT PHONE: (561) 495-7622

### Customer Billing Inquiry Summary

FPL hopes that the information below provides some helpful answers to your inquiry. Many factors can impact your electrical usage and billing. After careful review of your account, FPL believes that the following are the primary cause(s) of your high bill inquiry.

- Weather Related Issues
- Equipment/Appliances Issues
- Estimated Bill
- Under/Over Read
- Billing Issues
- Meter Condition
- Energy Use
- Condition of Home
- Switched Meters
- Other

### Meter Analysis

Previous Meter Reading: 85740 Last Read Date: 3/17/05 Average KWH/Day: 84  
 Current Meter Reading: 86328 Current Usage: 588 Current KWH/Day: 98  
 Next Projected Bill Based on Current Reading: \$ 249.90 (Excludes taxes, fees, and may vary based on fluctuations in daily usage.)

Item	Plate Wattage	Actual Wattage	Comments
Split AC	3,404	3,812	SUPPLY PLENUM TEMP=63 DEGREES
Hot Water Tank	4,500	4,547	125 DEGREES

The field load test indicates that the meter serving your home is measuring your usage accurately.

Comments:

T-STAT DOES NOT APPEAR TO BE ACCURATE. AIR CONDITIONER DOES NOT APPEAR TO BE COOLING PROPERLY. AIR CONDITIONER LEAKING WATER. CUSTOMER AVERAGING 98 KWH PER DAY SENCE LAST BILLING PERIOD.

This report provides information to address your bill inquiry. For a more complete and comprehensive analysis, use this report along with the Home Energy Survey for additional energy saving tips.

For additional energy information, please visit our website at [www.fpl.com](http://www.fpl.com).