From:	Eliot Ivan Bernstein <iviewit@iviewit.tv>
Sent:	Sunday, June 4, 2017 7:43 PM
To:	'Canaca-Com Inc. Support'; 'tourcandy@gmail.com'; 'minette@air-apparent.com'; 'minette@aanddinvestments.com'
Cc:	'Andrew Dietz @ Rock-It Cargo USA, Inc. (andyd@rockitcargo.com)'; Barbara Stone (bstone12@hotmail.com); Barbara Stone Gmail (bstone575@gmail.com); Candice Schwager (attycandie@gmail.com); Candice Schwager ~ Attorney at Law @ Schwager Law Firm (schwagerlawfirm@live.com); 'Caroline Prochotska Rogers Esq. (caroline@cprogers.com)'; 'Eliot I. Bernstein (iviewit@iviewit.tv)'; Frank Brady aka Kevin McKeown @ Expose Corrupt Courts (CorruptCourts@gmail.com); iviewit@gmail.com; JoAnne M. Denison Esq. (jmdenison@gmail.com); Kevin R. Hall (kh.itconsultingsalesoffices@gmail.com); 'Michele M. Mulrooney ~ Partner @ Venable LLP (mmulrooney@Venable.com)'
Subject:	RE: [HLE-25543]: IMPORTANT: Your Account is Sending Spam "iviewit.tv"

Also, as you may know from prior correspondences over the years, the site is linked into several ongoing federal and state, civil, criminal and ethical investigations with the site being used to host exhibits for these agencies. It is very important that you share what you can with me about the potential hackers who may be trying with intent to shut the site down. Please let me know of any information regarding the hacks over the last several weeks as the site and mail are central to courts and investigators involved in these matters. Thanks, Eliot

From: Canaca-Com Inc. Support [mailto:support@canaca.com]
Sent: Sunday, June 4, 2017 2:29 AM
To: iviewit@iviewit.tv; tourcandy@gmail.com; minette@air-apparent.com; minette@aanddinvestments.com
Subject: [HLE-25543]: IMPORTANT: Your Account is Sending Spam "iviewit.tv"

IMPORTANT: Your Account is Sending Spam "iviewit.tv"

Hello,

We just noticed that your account is being used for Spamming; to stop sending more emails (Spams) we changed the password for main cPanel account and all email accounts to: a9rXs#w7m&FGdx
It was the first step and you might need to contact your webmaster and do the following steps if your account is abused for Spamming:

1. As mentioned he first thing you need to do is to change your passwords for all email accounts/FTP accounts, making sure that they have strong passwords. This may be enough to stop the Spam from being created.
2. The next thing to do is to stop all mail applications which send/receive email in your network (mail clients like Microsoft Outlook, Mac Mail, Smartphones Mail App etc).
3. Check the headers of the emails, usually you can find useful information like domains or IP addresses in the "from" field.
4. If there is no information in the "from" field then it is likely that you have malware, and you may have a spamming script installed on your account.
5. Check your scripts on any of the sites you own which contain forms (they may have been exploited by a Spamming script).
6. Check if your accounts have weak passwords. Spammers will typically connect to an account and try a few hundred common passwords before moving on. These may well include passwords that are the same as the username and domain name. They will also include common obfuscations of the word

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password. Attackers will always make login attempts using either the full email address as the username or just common names. You should always have passwords with upper and lower case letter, numbers and symbols.

We hope you understand this is causing serious issues for all other hosted accounts on your server and also for our company which needs to be fixed as soon as possible.

- You have 24 hours to stop this issue and the account will be suspended temporarily if we notice the problem is persisting.
- Copy of a sample message including header and body information is attached to this ticket.

Best Regards,
Canaca-Com Inc.
Please mail us about the quality of your experience at feedback@canaca.com

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We highly recommend backing up your data at least twice a month. For more information on backups please contact us at support@canaca.com

Ticket ID:	HLE-25543
Tracking URL:	Click Here
Department:	Technical Support
Created On:	04 Jun 2017 02:29 AM
Last Update:	04 Jun 2017 02:29 AM
Status:	Open